

# Private-Labeled Solutions

## Your Health Care Needs. Our Innovative Solutions.

At Nova, we strive to take the complexity out of a complicated health care system and ensure that each touchpoint of your clients' health care experience is seamless. That's why we offer private-labeled solutions custom designed with your success in mind. From claims payment to medical management, see how Nova is more than a partner, we're part of your crew.



### Claims Administration

When partnering with Nova, you benefit from our years of experience and administrative efficiencies. Nova's claims system supports an unlimited number of plan designs, allowing for maximum flexibility and client satisfaction.



### Care Navigation

Nova's Care Navigation solution is designed to help members and their caregivers navigate a complicated health care system. Members build a relationship with a care navigator who provides high-touch assistance with pre-visit planning, appointment scheduling, and help eliminating barriers to care.



### Trend Management

With Nova's support you will be able to help your clients understand not only the "what" but the "why" behind clinical cost drivers. And, Nova will help you understand how to control them. Nova's trend management solution provides comprehensive analysis and reporting backed by a team of analysts and clinicians.



### Eligibility Management Services

Accuracy, efficiency, and timeliness. Nova's specialized eligibility and enrollment department works to ensure our systems integrate across all product lines to create a seamless experience for plan participants. In addition to historical enrollment pieces such as paper applications Nova has the ability to receive enrollment files from the partner's preferred platform at a desired frequency.



### Wellness

Nova offers a complete wellness solution designed to create a culture of health within a health plan's member population. Our wellness programs are custom designed to fit the individual needs and goals of member groups while fostering personal accountability.



### COBRA

Offer your clients unparalleled administration services that save time and resources. Nova monitors eligibility, ensures timely participant notification of qualifying events, and premium payment tracking. Nova's management limits the risk of paying claims on terminated participants who have not followed the premium payment requirement established.



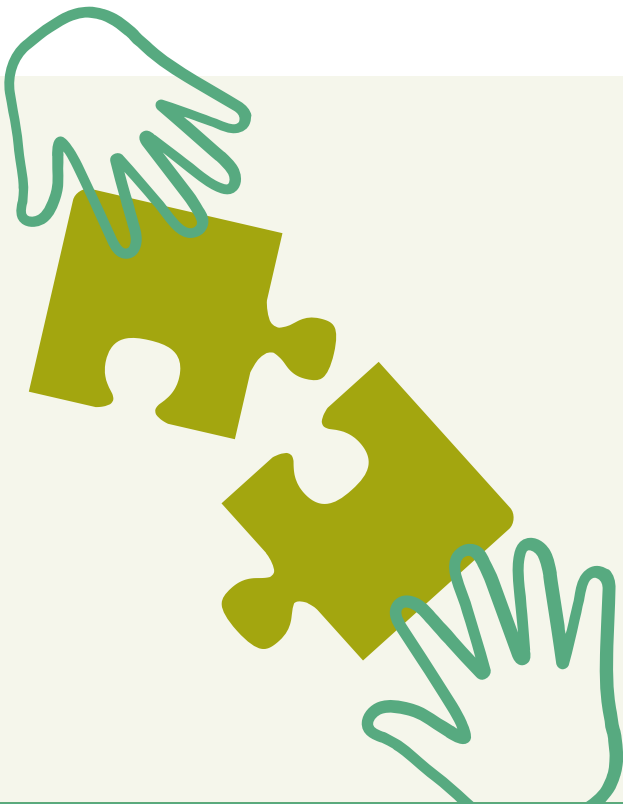
### Medical Management

By building a medical management program to fit a client's unique population, Nova is able to provide a solution that integrates Case Management, Utilization Management and Chronic Condition Management to ensure cost drivers are identified and addressed. Nova is URAC accredited for Health Utilization Management and Case Management. URAC is the independent leader in promoting healthcare quality through accreditation, certification and measurement. By achieving this status, Nova has demonstrated a comprehensive commitment to quality care, improved processes and better patient outcomes.



### Full Reimbursement Product Suite Including HSA

Nova provides a comprehensive array of reimbursement services under your brand, including HSA, HRA, ICHRA, and FSA administration. Your clients can stack benefits to be coupled with the HSA (LPFSA or LPHRA).



Nova's Private-Labelled Solutions are designed to fit your needs – not the other way around.

**Find your perfect fit today.**

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